

## PC Support Technician Certificate - 21 credits

Program Area: Computer Information Systems (Fall 2023)

**\*\*\*REMEMBER TO REGISTER EARLY\*\*\***

### Program Description

This 21-credit certificate program teaches students how to support hardware and operating systems for desktop and laptop computers and printers. Students are prepared for CompTIA A+ certification.

### Program Outcomes

Install and troubleshoot hardware components and operating systems successfully.

### Pre-program Requirements

Successful entry into this program requires a basic level of keyboarding skills and a specific level of skill in the areas of English, mathematics, and reading.

#### English/Reading:

- Eligible for ENGL 1106 - College Composition I, or
- Completion of ENGL/READ 0950/0955 (or equivalent or higher). ENGL/READ 0950/0955 may be taken concurrently with Semester I coursework.

#### Mathematics:

- Eligible for MATH 0970 - Intermediate Algebra, or
- Completion of MATH 0950/0955 (or equivalent or higher). MATH 0950/0955 may be taken concurrently with Semester I coursework.

There are other ways to qualify. Visit [Course Placement](http://lsc.edu/course-placement) (lsc.edu/course-placement) to find out more.

For interpretation of test results and selection of appropriate coursework; or general information about the program, admissions, financial aid, and getting started at LSC, contact the [professional advising team](mailto:pat@lsc.edu) (pat@lsc.edu) at 218-733-7601

For more information about the PC Support Technician Certificate including course descriptions, course prerequisites, the program report, and potential career opportunities, see program website: [program website](https://degrees.lsc.edu/computer-technician/) (https://degrees.lsc.edu/computer-technician/)

or

Contact Faculty Advisors, [Tom Gustafson](mailto:Tom.Gustafson@lsc.edu) at 218-733-7773;  
or [Anup Parajuli](mailto:Anup.Parajuli@lsc.edu) at 218-733-5955; or [Matthew McCullough](mailto:Matthew.McCullough@lsc.edu) at 218-733-6943

### Required Courses

Number	Name	Credits	Term
CIS 1402*	Foundations of CIS	3	
CIS 1521*	A+ Operating Systems Technologies	3	
CIS 1522*	A+ Core Hardware	3	
CIS 1950*	Windows Client Administration	3	
CIS 1500*	Computer User Support	3	
Technical Electives	Choose 6 credits from the following:	6	
CIS 1415*	Introduction to Programming		
CIS 1745*	UNIX System Administration		
CIS 1810*	Security Fundamentals		
CIS 1946*	CISCO Networking I		
CIS 1947*	CISCO Networking II		
CIS 1952*	Windows Server Administration		

### Total Credits

**21**

\*Requires a prerequisite or a concurrent course